## 2021/22 QIP | Portfolio Summary



| QIP Indicator  | Improvement Measure   | Baseline | Target | Notes  |
|--|---|----------|--------|--|
| Med Rec on Discharge                                       | % Discharged patients for whom a Best Possible Medication Discharge Plan was created          | 61       | > 64   | <ul> <li>Scope: All inpatient units</li> <li>Ultimate goal is 100% once fully implemented and data is consistently captured</li> </ul>   |
| Transfer of Care   | % correct completion of IPASS at shift handover   | 77       | > 85   | <ul> <li>Scope: All inpatient units</li> <li>Aim to facilitate physician handovers with technology solution</li> <li>Ultimate goal is 100%</li> </ul>  |
| Patient Experience - PODS (Pt. Oriented Discharge Summary) | % Patients completely satisfied with discharge information                                    | 61       | ≥ 61   | <ul> <li>Scope: Respiratory units</li> <li>Patient population aligns with OHT priority: seniors with chronic illnesses and their caregivers</li> </ul>   |
| OHT Collaborative QIP<br>(Developmental Indicator)         | % Percent of persons satisfied with their involvement in their planning of care and treatment | 60       | > 60   | <ul> <li>Scope: Seniors with complex/chronic needs and their caregivers (focus on integrated care, eg: H2D)</li> <li>Partners: Providence, Woodgreen, VHA, South Riverdale, SETFHT, Bridgepoint FHT</li> <li>Organizations will continue to use their own organizational data and set a target if ready</li> </ul> |
| Workplace Violence Prevention (1)                          | # reported workplace violence incidents (average per month)                                   | 26       | > 26   | <ul> <li>Scope: All patients and staff</li> <li>Baseline for Lost Time revised for new legislated inclusion criteria</li> </ul>  |
| Workplace Violence Prevention (2)                          | # reported incidents resulting in Staff Lost Time (total for year)                            | 13       | < 13   |  |
| ED Length of Stay  | <b>Hrs</b> . wait time for inpatient bed  | 17       | ≤ 16   | <ul> <li>Scope: All admitted ED patients</li> <li>ED and Medicine collaboration, including Alternative Level of Care (ALC) management</li> <li>Target is first phase, aiming for ≤ 14 in following year</li> </ul>   |